

## Job description NorCross ERU

<b>Job title:</b>	ERU Technician
<b>Country of assignment:</b>	To be determined
<b>Duration of mission:</b>	4 to 6 weeks
<b>Reports to:</b>	Lead Technician
<b>Responsible for (staff):</b>	Local Staff

### Summary Statement

A Health Emergency Response Unit (ERU) is a standardized modular package of highly qualified and trained personnel, equipment, and pharmaceuticals ready to be deployed to international emergencies on short notice. The Technician under the direction of the Team Leader or a designated management position will work in collaboration with other Movement Partners, delegates, national staff and volunteers, local health authorities and affected communities as part of a team within the mandate of The RCRC Movements.

Specifically, this position will focus on:

- Maintaining all support systems of the ERU for the duration of the deployment (generators and electrical systems, fleet of vehicles, Heating, Ventilation and Air Conditioning, tents and other structures as needed)
- Support and coordinate ERU local staff to undertake professional/technical activities. This could include supervision, mentoring and training.
- Supporting and carrying out various logistic functions

### Key tasks and responsibilities

These are the duties and accountability applicable to the Technician in an ERU.

1. Facilitate the reception of the equipment, and its storage when required
2. Advise on technical constraints, possibilities and options while the site planning is undertaken
3. Ensure that the ERU is properly setup, including:
  - a. Setup of generator – done by the deployed electrician
  - b. Installation of the electrical system – done by the deployed electrician
  - c. Lighting system – done by the deployed electrician
  - d. Erection of tents
  - e. Staff quarters
4. Act as the technical focal point for matters pertaining to the equipment, including during the set up and pack down phases
5. Perform maintenance and reparation on the equipment ensuring that it remains in good working condition
6. Ensure and maintain a safe working environment for the ERU personnel, beneficiaries and visitors through safe practices, preventive measures, and training to reduce the potential for injuries caused by the equipment
7. Ensure that procurement supporting the operation is done on time (i.e. water, fuel, construction materials, spareparts)
8. Train local staff and volunteers ensuring capacity building of the local counterparts
9. Setup and maintenance of the IT/Telecom system as needed
10. Maintain inventory of fixed and mobile assets
11. Support and follow up on fire routines

### Duties applicable to all staff

Those duties complement the key tasks and responsibilities of each ERU Delegate and are in addition to the specific mandate elaborated in the ERU Deployment Order and Terms of Reference:

1. Actively work towards the achievement of the IFRC Secretariat's goals:
  - a. Save lives, protect livelihoods, and strengthen recovery from disasters and crises
  - b. Enable healthy and safe living
  - c. Promote social inclusion and a culture of non-violence and peace
2. Abide by and work in accordance with the Red Cross/Red Crescent principles:
  - a. To prevent and alleviate human suffering
  - b. To protect life and health and ensure respect for the human being
  - c. Making no discrimination as to nationality, race, religious beliefs, class or political opinions, and giving priority to the most urgent cases of distress
  - d. Not taking sides in hostilities or engaging in controversies of a political, racial, religious or ideological nature
  - e. Not prompted in any manner by desire for gain
  - f. Sharing equal status with other Societies in the Movement and equal responsibilities and duties in helping each other
3. Abide by and work in accordance with the ERU Standard Operating Procedures.
4. Contribute to a positive team environment and service excellence to meet the needs of beneficiaries.
5. Perform any other work related duties and responsibilities that may be assigned by the line manager.

### Lateral relationships

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1. Represent the ERU to internal and external stakeholders at various levels as needed and establish and maintain effective working relationships with the following entities:
  - a. Beneficiaries from affected communities and hired staff
  - b. Host National Society counterparts and volunteers
  - c. Red Cross Movement partners, including IFRC, ICRC, PNS, ERU delegates from other deploying NS
  - d. Local health authorities, UN agencies and NGOs, using formal or informal health cluster or similar coordination meetings to maximize efficient health care delivery

### Working Conditions

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Field based position. Difficult and demanding working conditions are expected, including the following:

- 1) Due to dynamic emergency situation, and proximity to disaster-affected area, areas of active conflict, issues of access and mobility are expected.
- 2) Very basic living conditions must be expected.
- 3) Expect long hours of work in a demanding context with limited resources.
- 4) Stressful rapidly changing environment with limited information to make decisions.

## Person specification

	Required	Preferred
<b>General</b>		
In good mental and physical health	X	
Capable of decision-making in conditions of uncertainty	X	
1. Able to work in situations with limited resources	X	
2. Being innovative and at ease in problem solving	X	
Capable of decision-making in conditions of uncertainty	X	
Discrete, professional and mature	X	
Capable of handling extreme stress, change and situation of insecurity	X	
Able to leave for four to six weeks on very short notice	X	
Fluent in english	X	

<b>Education/Qualifications</b>		
IMPACT or BTC Course (provided by the Red Cross)	X	
Health ERU Training (provided by the Red Cross)	X	
Certified in Canada for the type of work to be conducted internationally (if applicable)		
<b>Experience</b>		
Experience in managing & supporting staff	X	
Experience in living or working in a cultural context other than their own	X	
Experience in working in low-resource settings		X
Experience working for the Red Cross/Red Crescent		X
<b>Skills/knowledge</b>		
Proven ability to provide sound technical support and effective problem solving	X	
Can operate, service and maintain 110/220v electrical systems, including tri-phase generator and associated power distribution system	X	
Solid working knowledge in carpentry, electricity, plumbing, water and sanitation and tent structures	X	
Self-supporting in computers (Windows, spreadsheets, word-processing, e-mail)	X	
Valid international driving license (manual gears)	X	
Fluent in English	X	
Working knowledge in French or Spanish		X
Fluent in a language other than English		X
Skills in training facilitation, coaching and developing staff and volunteers		X
<b>Competencies for All ERU members</b>		
Movement context, principles and values, National Society Capacity Strengthening, Community engagement and accountability, Protection, gender and inclusion, Collaboration and teamwork.	X	

**Hiring manager's name** \_\_\_\_\_  
**Job title** \_\_\_\_\_

**Signature** \_\_\_\_\_  
**Date** \_\_\_\_\_